

Visitor Management Privacy Policy

Cone Health uses the STOPware visitor management system as a key component of a comprehensive safety program for our employees, patients and visitors. STOPware allows us to know who is on our campus, whom they are visiting, and why.

Cone Health respects your desire to keep your personal information private and secure. To that end, we have adopted a privacy policy regarding STOPware that entails the following:

1. We will only collect information that you voluntarily give to us. Your information is stored in a secure database within the Cone Health network. At no time is any collected information available on any public networks whatsoever.
2. Once we have collected your personal information, we will not sell or share your information with anyone outside Cone Health. However, there may be instances where we disclose your personal information to third parties, for example:
 - As Required or Permitted By Law: We will share your personal information when we have to or may do so under federal, state or local law.
 - To Avert a Serious Threat to Health or Safety: We may use and share your personal information when we have to in order to prevent a serious threat to your health and safety or the health and safety of our employees, patients or the public or another person.
3. You may request to know whether we hold information about you and, if we do, you may request to have access to that information and may also request it to be corrected if it is inaccurate. You can do this by contacting Cone Health Security Services at secserv1@conehealth.com.

If you have any additional questions or concerns, please contact Cone Health Security Services at secserv1@conehealth.com .