CONE HEALTH
PHARMACY SERVICES

Cone Health has several pharmacy departments within the network. With centralized leadership from the Chief Pharmacy Officer, we strive for consistency of policy and practices throughout the network.

Inpatient Pharmacies
Medication orders are screened by pharmacists for potential problems with dosages, drug therapy regimens, drug interactions, allergies, and intravenous incompatibilities. The medications are then dispensed to the nursing departments in individual patient bins (with instructions for administration and dosage calculations) or may be stored in automated dispensing cabinets. The Cone HealthLink (CHL) electronic health record (EHR) has allowed for barcoding of medications and provider order entry, and has facilitated monitoring of patients’ therapies by pharmacists, physicians, and nurses. The medication administration record (MAR) is online for all health professionals to use. Medication carts are exchanged daily and certain medications are available on the nursing units via the Pyxis Enterprise system.

Pharmacokinetic Consultation Services/Dosing Protocols
The pharmacies provide 24-hour assistance to the medical staff in individualizing patients’ drug dosage regimens. Pharmacy protocols are currently in effect for heparin, warfarin, enoxaparin, apixaban, rivaroxaban, GP IIb/IIIa inhibitors, direct thrombin inhibitors, phenytoin, theophylline, milrinone, dofetilide, factor VIIa recombinant, anticoagulant reversal, PCC (Kcentra), VTE prophylaxis, vancomycin, aminoglycosides, renal adjustment for all antibiotics, IV acetylcysteine, and digoxin immune fab.

Assistance is also available for any drug on a patient-specific basis. To utilize this service, the physician places an order for “Pharmacy to dose heparin” or “Heparin per pharmacy protocol,” etc. When such a request is received, the pharmacist will assess the patient’s clinical condition, order the appropriate dosage, order appropriate laboratory tests, and write progress notes in the patient’s medical record. The patient will be followed daily by pharmacists and therapy adjustments will be made as necessary to achieve desired therapeutic outcomes. All clinical pharmacists are trained to provide approved protocol dosing services. Questions should be directed to the main pharmacy or satellites, or the pharmacist caring for the patient may be paged or called.

Adult Critical Care Medicine, Pediatric/NICU, Heart Failure, and Trauma Rounds
Clinical pharmacists participate in multidisciplinary adult heart failure, pediatric/NICU, critical care, and hospitalist team rounds daily. They review prior-to-admission medication histories and inpatient drug profiles and make recommendations for individualized pharmaceutical care while monitoring for adverse effects.

Formulary System
Working through the Pharmacy and Therapeutics Committee, Cone Health’s medical and pharmacy staffs use the formulary system to evaluate and select those drugs most effective for patient treatment. The “Cone Health Pharmacy Formulary,” a listing of drugs approved for use at all the facilities in the health network, along with policies regarding their use, is available on the pharmacy intranet and is updated regularly. Under the formulary system, each member of the medical staff authorizes the pharmacy to dispense the bioequivalent generic product, regardless of brand name specified on the medication order. Also, the formulary system allows therapeutic substitutions of certain drugs within the same pharmacologic class. If, in certain cases, substitution is considered to be undesirable, the physician must indicate this by specific wording on the medication order, such as “No Substitute” or “Dispense as Written.” As non-formulary items are not routinely stocked, delays in initiation of these orders may be expected.

Formulary Secretary: Robert Granko (336-832-7321)
Formulary Committee: Randy Absher (336-832-1131), Patrick Cline (336-832-2122), Laurie Green (336-832-6616), Kevin Hansen (336-832-8126), Mike Hayes (336-951-4659), Jim Mundy (336-832-2183), Jackie Roh (336-832-7082), Michael Simpson (336-538-7797)
Formulary Editor: Louise Vaughn (336-832-8653)

Pharmacy Medication History Program
The goal of the Cone Health pharmacy medication history program is to provide a complete and accurate list of medications taken by a patient at home prior to admission. It is the intent of our program to provide an electronic medication history that is used by providers at both admission and discharge. Pharmacy is providing this patient-focused service to improve patient care, safety, and satisfaction surrounding medication use across the continuum of care in our health network.

Transitions of Care Administrative Coordinator: Nita Johnston (pager 336-319-2308)

09/2016
Drug Information
Pharmacists are available in most patient care areas to respond to drug information questions, or questions may be directed to any pharmacy. All pharmacists are trained to answer drug information requests and provide pharmaceutical and drug therapy information to medical, nursing, and related professional staffs. The pharmacy maintains a library of selected references, including the latest pharmacological texts, journals, manufacturers’ literature, abstracts, and internet-based retrieval systems like Micromedex™, Up-To-Date™ and Lexicomp™.

Informational notes are placed in the patient’s medical record when the pharmacist has recommendations for therapy changes or needs to inform the prescriber of P&T policies that are not urgent.

Targeting TJC Core Measures for Heart Failure, Acute Myocardial Infarction, Venous Thromboembolism, Pneumonia, Sepsis, Stroke, SCIP, and Patient Education
Pharmacists help drive compliance with Core Measures by utilizing the decision support program, VigiLanz. Alerts are written that will electronically inform the pharmacist assigned to the patient that a Core Measure has not been met. Upon receipt of the alert, the pharmacist will investigate and seek to obtain orders so that the Core Measure will be met before discharge or document why the therapy is not appropriate for a given patient. The pharmacist documents in the medical record if the patient has a contraindication that would prevent implementation of the Core Measure action. Clinical pharmacists participate on the system quality teams that monitor Core Measure performance.

Patients who are being started on anticoagulation therapies during their hospitalization receive pharmacist-delivered education about these high-risk medications before discharge. Pharmacists are available for individual inpatient discharge counseling on any medication upon consult. Clinical pharmacists also offer outpatient educational programs for cardiac and pulmonary rehabilitation patients.

VigiLanz Pharmacist Coordinators: Jim Hasspacher (pager 336-319-2264), Jackie Roh (pager 336-319-2263), Randy Absher (pager 336-319-2640)
Core Measure Pharmacists: Jackie Roh (AMI), Lisa Curran (HF), Michelle Turner (Pneumonia), Jeremy Frens (SCIP/Sepsis), Michelle Bell (Stroke), and Jennifer Durham (VTE)
Cardiac Education Pharmacist Coordinator and Member Cardiac Quality Committee: Jackie Roh (pager 336-319-2263)
Cardiac Rehab Counselors: PGY1 Pharmacy Residents
Pulmonary Rehab Pharmacist Coordinator: Jennifer Durham (pager 336-319-1899)

Pharmacy Nutritional Support Service
This service provides assistance in individualizing parenteral nutrition formulas for hospitalized and home care patients. Specific physician order sets are available for ordering both adult and pediatric solutions for total nutrition admixtures and enteral formulations. Physicians may choose one of two options: (1) allow the pharmacist to manage the therapy and write the orders through nutrition management consults, or (2) write their own orders.

Nutrition Quality Team Leader: Caron Amend (pager 336-319-1907)

Pharmacy Infectious Disease Antibiotic Stewardship Service
The infectious disease (ID) pharmacist team on the Moses Cone campus, and all pharmacists on other campuses, focus on antibiotic utilization, antibiotic protocol revisions, formulary review, medication use evaluations, conversion from IV to PO for selected therapies, and research protocols in infectious diseases including HIV. The ID pharmacist is also a member of the Cone Health Infection Prevention Committee and the Cone Health Antimicrobial Management Program (CHAMP).

Infectious Disease Pharmacists: Jeremy Frens (pager 336-319-3670), Michelle Turner (pager 336-319-1904), Minh Pham (pager 336-319-2132), Elizabeth Martin (pager 336-319-0058)
Other Antibiotic Subcommittee Members: Randy Absher (pager 336-319-2640), Erin Williamson (336-319-3901)

Medication Safety Initiatives
The Cone Health Manager of Medication Safety and Quality is responsible for coordinating evaluation of pharmacotherapy and pharmacy services to identify improvements in the provision of drug therapy. Clinically significant problems in pharmacotherapy are reported to the Pharmacy & Therapeutics Committee. In addition to documenting and reviewing medication safety reports, pharmacists are encouraged to work on quality teams to identify protocols and procedures, review new literature that needs to be implemented to improve patient care, hardwire processes to prevent misadventures, design educational tools for staff development, etc. Pharmacists from the system also support national initiatives (e.g., HEN 2.0) with other health system partners, such as Carolinas HealthCare System, that focus on preventing patient harm. All clinical pharmacists participate in the assessment and documentation of adverse drug events through our safety just culture approach.
Manager of Medication Safety and Quality: Jim Hasspacher (pager 336-319-2264)

Controlled Substances
A computerized dispensing system for controlled substances (Pyxis®) is available in most patient care areas and controlled substances are delivered to secure Pyxis stations in each patient care area on Monday - Friday. Special orders that are not found in these locations on the nursing units may be filled in the pharmacy at any time.

Controlled Substances Pharmacist: Crystal Robertson (pager 336-319-2478)

Investigational Drug Services
Investigational drug services are provided upon request 8:00 a.m. – 5:00 p.m. Monday to Friday from researchers receiving Institutional Review Board (IRB) approval. These services include preparation and coordination of clinical trial medications, maintenance of inventory dispensing records to assure compliance with state and federal regulations for handling of investigational drugs, and assistance with blinding or randomization of drug therapies.

IRB Pharmacists: Nita Johnston (pager 336-319-2308), Randy Absher (pager 336-319-2640)
Critical Care Trials: Elizabeth Martin (pager 336-319-0058)
Sepsis Trials: Jeremy Frens (pager 336-319-2132)
Oncology Trials: Adam Peele (pager 336-319-2474)
Anticoagulation Trials: Nita Johnston (pager 336-319-2308)
Wesley Long Site Coordinator: Randy Absher (pager 336-319-2640)

Sterile Compounding, Special Formulations, and Unit Dose Repackaging Production
The Moses Cone Hospital Department of Pharmacy has a compounding division that produces patient specific doses for products that are not commercially available. The sterile products area (SPA) is responsible for producing all sterile products, including IVs, irrigations, ophthalmic preparations, total parenteral nutrition (TPN), and injections. Special formulations (SF) is responsible for producing all non-sterile products, including oral solutions/suspensions, mouth rinses, and topical creams/ointments. Non-sterile products are repackaged into unit convenient unit dose packages. Additional responsibilities for SF is preparing enteral nutrition formulations for the hospital.

Intravenous Therapy Guidelines
All intravenous drug admixtures are prepared in the sterile products area buffer room under aseptic conditions. When ordering IV fluids, it must be kept in mind that credit cannot be given once a patient specific fluid is compounded. This applies to TPN formulations as well as other admixed IV products. Orders should be changed early in the day to keep waste of both personnel time and products to a minimum.

Due to possible complications, policies exist for several IV orders, which must be verified by the attending physician before mixing. These are:
1. Any order containing more than 100 mEq of potassium chloride per liter.
2. Any IV infusion rate order that exceeds the delivery of 10 mEq per hour of potassium.
3. Any order for a solution with an osmolality ≤ 150 mOsm/L (i.e., fluids < 0.45% sodium chloride).
4. Any order for antineoplastic agents.

Outpatient Prescriptions
Inpatients are not permitted to take their own outpatient medications/prescription drugs while hospitalized. This is a medication safety policy that is necessary because the Department of Pharmacy is ultimately responsible for the integrity of all medications administered within the hospital. Additionally, herbals and nutraceuticals are not allowed to be used in the hospital due to conflicting evidence of benefit.

Patients are given prescriptions upon discharge to be filled at their pharmacy of choice. The inpatient pharmacies do not fill routine prescriptions for patients discharged from the hospital or for people from the community at large. For patients with special financial needs, medications may be provided through the Medication Assistance through Cone Health (MATCH) program in a Cone Health outpatient pharmacy. The Cone Health outpatient pharmacies fill prescriptions for employees.

Ambulatory Care Services
The Pharmacy Department provides clinical pharmacy services to ambulatory patients in family medicine, the Cone Health Medical Group HeartCare Cardiac Risk Reduction Clinic (anticoagulation, lipid, and heart failure), and Internal Medicine Clinics, as well as MedLink services offered to Cone Health employees.

09/2016
**Cardiac Risk Reduction Clinic (CHMG HeartCare) Pharmacist:** Sally Earl (pager 370-5944)

**Heart Failure Clinic Pharmacists:** Lisa Curran (pager 336-319-3242), Jennifer Markle (336-319-3858), Jessica Carney (336-319-0060), Frank Wilson (336-319-0203)

**Internal Medicine Clinic Pharmacists:** Jay Groce (pager 336-319-2142) and Jen Kim (pager 336-319-2030)

**Family Medicine Clinic Pharmacist:** Pete Koval (pager 336-319-2461)

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**Postgraduate Education and Training**

Cone Health offers 12-month postgraduate year one residency (PGY1) training programs in acute and ambulatory care pharmacy practice and second-year postgraduate programs (PGY2) in cardiology, infectious diseases, health-system pharmacy administration, neonatology, oncology/hematology, and ambulatory care. The programs are designed to prepare the residents with skills to provide patient-oriented pharmaceutical care. They emphasize evidence-based medicine, communication skills, problem resolution, quantitative cost/benefit analyses, organizational improvement, and multidisciplinary planning. An individualized plan is developed for each resident, based on the resident's level of knowledge and skills. Pharmacists serve as preceptors and research coordinators for the residency programs.

**Cone Health Systemwide Residency Program Coordinator:** Jackie Roh (pager 336-319-2263, 336-832-7082)

**Moses Cone PGY1 Residency Program Director (RPD):** Michelle Turner (pager 336-319-1904)

**Moses Cone PGY1 Ambulatory Coordinators:** Pete Koval (pager 336-319-2461), Jennifer Kim (pager 336-319-2030)

**Alamance Regional PGY1 RPD:** Michael Simpson (phone 538-7797)

**Cone Health Cancer Center PGY2 Oncology Program Coordinator:** Chris Elder (336-832-0772)

**Triad HealthCare Network PGY2 Ambulatory Care RPD:** Dawn Pettus (phone 297-2255)

**Moses Cone Hospital PGY2 Cardiology RPD:** Lisa Curran (pager 336-319-3242)

**Women's Hospital PGY2 Neonatology RPD:** Mindy Holcombe (pager 336-319-1989)

**Moses Cone Hospital PGY2 Infectious Diseases RPD:** Jeremy Frens (pager 336-319-2132)

**Moses Cone Hospital PGY1/PGY2 Health-System Pharmacy Administration RPD:** Bob Granko (pager 336-319-2155)

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**Pharmacy Student Training**

Pharmacy students from the University of North Carolina at Chapel Hill (UNC), Campbell University, and Wingate University are on rotation in Cone Health at regular intervals during the year. The activities of these students are coordinated through the Department of Pharmacy and the Area Health Education Center (AHEC). Pharmacy students participate on rounds, in unit-based practice, and in departmental services when assigned to a pharmacist preceptor. Rotations include internal medicine, cardiology, critical care, pediatrics, nephrology, neonatology, nutrition, stroke, heart failure, infectious diseases, ambulatory care, oncology, trauma, advanced hospital practice, and administration.

Pharmacists serve as practitioner instructors for UNC School of Pharmacy and as preceptors for Campbell University School of Pharmacy and Wingate School of Pharmacy.

Students from local pharmacy technology/technician programs also complete rotations at Cone Health facilities.

**UNC Coordinator:** Jessica Carney (pager 336-319-0060)

**Campbell University – IM Coordinator/Preceptor:** Jay Groce (pager 336-319-2142)

**Wingate University Coordinators:** Adam Peele (pager 328-4066), Jim Hasspacher (pager 336-319-2264)

**GTCC Technician Coordinator:** Marci Knorr (336-832-8108)

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**Employee Orientation**

New employees receive departmental and system orientation with focused training that utilizes defined training checklists. Competency assessments for pharmacists and technical staff are completed annually. Continuing education and training is provided through staff meetings and seminars.

**Pharmacy Technology**

Cone Health has made a commitment to its patients, employees, and providers to offer top-notch care. To do this, electronic patient care systems and data management systems are necessary. A significant financial investment has been made for a comprehensive electronic medical record (Epic). There is “one patient, one chart, and one network” for taking care of our patients. This integration allows all practitioners to view information and document services provided in one venue. Additionally, physician practices and clinics are linked into this integrated system and the flow of encrypted information is communicated easily.

Pharmacy makes use of a variety of technologies to improve patient care and safety:

- Pyxis MedStations, Pyxis Anesthesia Systems, and Pyxis Profile have been implemented to help track and control patient medications.
- The VigiLanz clinical decision software helps pharmacists find and intervene on patients with specific needs.

09/2016
The health system has implemented barcode medication administration (BCMA).
Specific pharmacist tools are available within the electronic medical record to complete daily medication reviews and consults.

**Director of Pharmacy Operations and Technology / BCMA Project Leader:** Patrick Cline (pager 336-319-2329)

**Cone HealthLink (Epic) Pharmacy Systems Analysts:** Jan Stafford (336-832-9966), Jimmy Merritt (336-832-7701), Meera Patel (336-832-9931), Susan Strauss (336-832-9967), Teresa Turner (336-832-8459), Peggy Leyden (336-832-9969)

**Cone HealthLink Pharmacy (Willow) Trainer:** Mitch Camp (336-832-2411)

**Pharmacy Technical Specialist:** Roger Greene (pager 336-319-2674)

**Pharmacy Quality Teams**
Pharmacists and managers from all six hospitals are represented on ten pharmacy quality teams, which meet regularly to review processes, conduct research and MUEs, and educate staff regarding pharmacy issues. Teams include pediatrics, neonatology, oncology, critical care/emergency care, infectious disease (CHAMP), internal medicine/surgery, cardiology, nutrition, distribution (Cone Hospital only), research, and medication history.

**Cone Health Committees with Pharmacy Members**
- Advanced Patient Care
- Adverse Drug Event (ADE) Subcommittee
- Cancer Committee
- Cardiac Quality & Resource Committee
- Clinical Documentation Committee
- Clinical Informatics Implementation Team
- Code Blue & ACLS/PALS Education
- Cone Health Antimicrobial Management Program (CHAMP)
- Continuous Process Improvement Teams (Medical & Surgical Cardiovascular, Oncology, Orthopedics, General Surgery, Pulmonary, Pediatrics)
- Core Measure Multidisciplinary Teams (VTE, MI/CHF, SCIP, stroke, pneumonia)
- Critical Care Committee/VIISCU®
- Diabetes Treatment Center Committee
- Employee Council
- Healthy Food Environment Committee
- Heart Failure and VAD Committee
- Hospital Engagement Network (HEN2.0) national initiatives to reduce inpatient harm
- Infection Control Committee
- Institutional Review Board (IRB)
- Lab and Transfusion Committee
- Lean Executive Steering Committee
- Magnet Nursing/Pharmacy Committee
- Medication Reconciliation Committee
- Nutrition Support Subcommittee
- Oncology Task Force/Subcommittee
- Pain Management Committee
- Patient Education
- Patient Safety
- Pharmacy and Therapeutics Committee
- Policy and Procedure Governing Committee
- RACE/Code STEMI Committee
- Stroke Team
- THN/Heart Vascular Quality & Safety Committee
Pharmacy Administration and Support Staff

Systemwide:

Chief Pharmacy Officer .......................................................... DeAnne Brooks
Director of Pharmacy Operations and Technology ................................ Patrick Cline
Medication Safety and Quality Manager .................................................. Jim Hasspacher
Pharmacy Technical Specialist .......................................................... Roger Greene
Business Manager – 340B Program .................................................. Alex Kidd
Business Analyst – 340B Program .................................................. Cathy White
Business Analyst .......................................................... Alissa Johnson
Pharmacy Technician for Data Analysis .................................................. Jackie Riddle

The Moses H. Cone Memorial Hospital:

Pharmacy Director / PGY2 HSPA Residency Program Director .......................................................... Robert Granko
Assistant Director of Pharmacy, Clinical / Systemwide Residency Coordinator ........................................ Jackie Roh
Assistant Director of Pharmacy, Operations .......................................................... Jim Mundy
Assistant Director of Pharmacy, Sterile Products, Special Formulations, Perioperative Services ........... Kevin Hansen
PGY1 Residency Program Director .......................................................... Michelle Turner
PGY2 Cardiology Residency Program Director .......................................................... Lisa Curran
PGY2 Infectious Diseases Residency Program Director .................................................. Jeremy Frens
Transitions of Care Pharmacist Coordinator .............................................. Nita Johnston
Office Manager / Residency Interview Coordinator .............................................. Maria Zobro
Administrative Assistant .......................................................... Louise Vaughn
Receptionist / Secretary I .......................................................... Sally Witherspoon
Pharmacy Purchasing Agent .......................................................... Keith Bailey

Wesley Long Hospital:

Pharmacy Director ........................................................................... Rebekah Matthews
Senior Clinical Pharmacy Coordinator .......................................................... Randy Absher
Pharmacy Operations Coordinator .......................................................... Elvira Madueme
Buyer .......................................................... Tina Harris

Women’s Hospital:

Pharmacy Manager ........................................................................... Laurie Green
Pharmacy Operations Coordinator .......................................................... Kristi Foulks
Buyer .......................................................... Marilyn Merrill

Annie Penn Hospital:

Pharmacy Manager ........................................................................... Mike Hayes
Buyer .......................................................... Nancy Madren

Alamance Regional Medical Center:

Pharmacy Director ........................................................................... Sandy Faucette
Pharmacy Operations Coordinator / PGY1 Residency Program Director ........................................ Michael Simpson
Pharmacy Clinical Coordinator .......................................................... Lisa Klutz
Pharmacy IT/QA Coordinator .......................................................... Karen Hayes
Buyers .......................................................... Kathleen Gohsman

Cone Health Cancer Center:

System Oncology Pharmacy Manager .................................................. Adam Peele
PGY2 Oncology Pharmacy Residency Director .................................................. Chris Peele

Behavioral Health Hospital:

Pharmacy Coordinator .......................................................... Elena Payne

MedCenter High Point ED:

Level III Pharmacy Technician .......................................................... JoAnn Wutschel

Outpatient/Employee Pharmacies:

Moses Cone Coordinator .......................................................... Steve Furr
MedCenter High Point Coordinator .................................................. Kim Portis

09/2016
The Moses H. Cone Memorial Hospital

The Department of Pharmacy at Cone Hospital is composed of Pharmacy, Sterile Products Area, Special Formulations, and the Pharmacy Residency Programs.

### Clinical Unit Assignments:

<table>
<thead>
<tr>
<th>AREA</th>
<th>TELEPHONE</th>
<th>WEEKDAY HOURS</th>
<th>WEEKEND HOURS</th>
<th>HOLIDAY HOURS</th>
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<tr>
<td>Main</td>
<td>336-336-832-8106</td>
<td>24 hrs/day</td>
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<td>Special Formulations</td>
<td>336-336-832-8110</td>
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<td>8a-4:30p</td>
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<td>Sterile Products Area</td>
<td>336-336-832-8112</td>
<td>24 hrs/day</td>
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<td>Second-Floor Satellite</td>
<td>336-336-832-8103</td>
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<td>ED Satellite</td>
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<td>OR Satellite</td>
<td>336-336-832-9878</td>
<td>7a-3:30p</td>
<td>N/A</td>
<td>N/A</td>
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</table>

### Nutrition Team

New consults may be referred to the pharmacist, 8 a.m. – 1:00 p.m.

#### Nutrition Pharmacists:

- Caron Amend, TNA Team Leader (pager 336-336-1907)
- Thuy Dang (pager 336-336-3578)
- Lauren Bajbus (pager 336-336-0516)
- Michelle Bell (pager 336-336-2222)
- Jeremy Frens (pager 336-336-2132)

Kendra Hiatt (pager 336-319-2471) 2478)
Nita Johnston (pager 336-336-2308)
Ben Mancheril (pager 336-336-0525)
Jessica Millen (pager 336-336-0519)
Jim Mundy (pager 336-336-0402)
Crystal Robertson (pager 336-336-2106)

#### Controlled Substances

- **Pharmacist**: Crystal Robertson (pager 336-336-2478)
- **Narcotic/Pyxis Technician**: Sadie Hammond (pager 336-336-2846; 336-336-2165)

#### Staff Development

- **Pharmacist Staff Development Coordinator**: Jackie Roh (pager 336-336-2263)
- **Technician III Specialist**: Traci Quate (336-336-8108)

09/2016
Moses Cone Hospital Pharmacy Departmental Standing Committees
- Pharmacy Leadership Team
- Pharmacist Staff (Meetings Weekly)
- Barcode Technology Team
- Clinical Quality Improvement Teams (Cardiology, Critical Care, Infectious Disease, Internal Medicine, Pediatrics, Surgery, Nutrition)
- Pharmacy and IV / Manufacturing Technician Staff (Meetings Weekly)
- Pharmacy Distribution Quality Improvement Team
- Employee Engagement Teams (Tech/Pharmacist/Support)

Wesley Long Hospital
The Wesley Long Hospital Pharmacy supports a patient population that includes general medical/surgical patients, bariatric care, inpatient oncology services, palliative care, medication psychiatry, and emergency department. The pharmacy is staffed 24 hours a day. Telephone 336-336-832-0196.

Clinical Unit Assignments:

<table>
<thead>
<tr>
<th>AREA</th>
<th>TELEPHONE</th>
<th>WEEKDAY HOURS</th>
<th>WEEKEND HOURS</th>
<th>HOLIDAY HOURS</th>
</tr>
</thead>
<tbody>
<tr>
<td>C2 - ICU</td>
<td>336-832-9870</td>
<td>7a-3:30p</td>
<td>Vary by shift</td>
<td>Vary by shift</td>
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<tr>
<td>C3 – 3 East, 3 West (Oncology)</td>
<td>336-832-9871</td>
<td>7a-3:30p</td>
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<td>Vary by shift</td>
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<td>C4 - 4 East, 4 West (Telemetry)</td>
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<td>7a-3:30p</td>
<td>Vary by shift</td>
<td>Vary by shift</td>
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<tr>
<td>C5/6- 5 East, 5 West, 6 East, ED</td>
<td>336-832-9872</td>
<td>7a-3:30p</td>
<td>Vary by shift</td>
<td>Vary by shift</td>
</tr>
</tbody>
</table>

Alamance Regional Medical Center
Alamance Regional Medical Center is committed to improving the health of the citizens of Alamance County and its surrounding communities through the provision of a continuum of high-quality clinical, educational, and support services. Pharmacists participate in interdisciplinary critical care and telemetry rounding services and provide drug therapy management in the following areas: medical surgery, orthopedics, oncology, and nutrition support. Opportunities exist to precept pharmacy students. There is also a pharmacy located at the Village at Brookwood retirement community, as well as at the ARMC Cancer Centers and the Cone Health Medication Management Clinic. Telephone for the hospital pharmacy is 538-7799.

Cone Health Cancer Center at Wesley Long
The oncology pharmacists assist with the management of patient-specific pharmacotherapy, including drug selection, dosage regimen design and modification, anticoagulation management, and pain management. Activities include reviews of dosage regimens, patient education, and assessment of adverse drug reactions at the Cone Health Cancer Center on the Wesley Long campus. Investigational drug study participation includes recordkeeping and product preparation. Hours of service: 8 a.m. - 5 p.m. Monday – Friday. Telephone 336-336-832-0772. Pharmacists and technicians also see patients at oncology satellites located in Asheboro, High Point, Eden, and Kernersville.

Women’s Hospital
The Women’s Hospital serves women at all stages of life, with particular emphasis on obstetrical and gynecological services and neonatal care. The pharmacists are skilled in working with this special population, including the fragile neonatal intensive care patients. Women’s Hospital Pharmacy also provides after-hours pharmacy support for Annie Penn Hospital. The pharmacy is staffed 24 hours a day. Telephone 336-832-336-832-6657.

Annie Penn Hospital
Annie Penn Hospital provides a wide range of healthcare services to the residents of Rockingham County and the surrounding area. The pharmacy supports medical/surgical units, an intensive care unit, oncology services, and an emergency department. Hours are Monday – Friday 7:30a–5:30p and weekends 7:30a– 3:00p. Telephone 336-951-4560.

Behavioral Health Hospital
The Behavioral Health Hospital provides inpatient and outpatient mental health services for adult and pediatric patients. Hours are 7:00a–3:30p Monday – Friday and 7:00a–1:00p weekends. Telephone 336-336-832-9622.
Outpatient / Employee Pharmacies

Cone Health offers outpatient pharmacy services to its employees and supports them with medication therapy management programs for diabetes, lipids, and smoking cessation. The sites also provide services to select non-employee patients (indigent, oncology, etc.).

- Moses Cone Hospital Outpatient Pharmacy: Hours are 7:30a–6:00p Monday – Friday. Telephone 336-336-832-6279.
- Wesley Long Outpatient Pharmacy: Hours are 7:30a–6:00p Monday – Friday. Telephone 336-218-5762.
- MedCenter High Point Outpatient Pharmacy: Hours are 7:30a–6:00p Monday – Friday. Telephone 336-884-3838.
- Alamance Regional Medical Center Employee Pharmacy: Hours are 7:30a-5:30p Monday – Friday. Telephone 336-586-3900.