



CONNECTED CARE BENEFITS

VIRTUAL CARE

VIDEO/PHONE VISITS



Your Care. Anytime. Anywhere.

In middle of the night, on a holiday, or in the middle of a packed work week, virtual care is available when you need it. Virtual care providers can diagnose, recommend treatment and prescribe medication when medically necessary. Virtual care eliminates the need to travel and brings the care to you - 24/7/365, nationwide.



Trusted Care, Right Now

Virtual care is provided by a team of Cone Health doctors and providers and by doctors from our national telehealth partner MDLIVE. All are board-certified in family medicine, internal medicine, emergency medicine or pediatrics.



Private and Secure

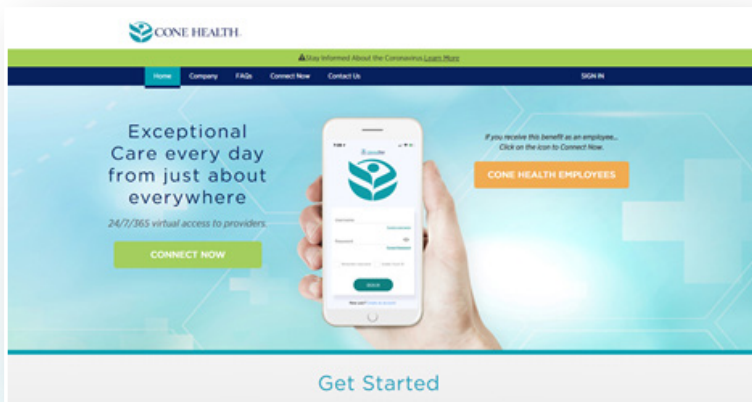
Your information is safe, and your visits are completely confidential.



Affordable

Fee: A Connected Care Virtual Visit (video/phone) is no cost for Choice and Focus Plan participants, and to SAVE Plan members after deductible is met. (Cone Health employee discounted cost for service is \$45. Fee for public: \$55).

Getting sick is never convenient but getting care should be. Save yourself and your family time and money for treatment of common conditions such as sinus symptoms, cough, flu-like symptoms and urinary problems.



Our providers can diagnose and treat more than 80 common conditions, including:

- Allergies
- Cold Symptoms
- Fever
- Flu
- Headache
- Pink Eye
- Rash
- Respiratory Issues
- Sinus Infections
- Sore Throat
- Urinary Tract Infection*
- And more

** For females 18+ only*

How to start a Virtual Visit



For a video visit, you can use your laptop, tablet or smartphone by entering virtualvisits.conehealth.com in your browser or by [clicking here](#).



To register by phone, conduct a phone visit with a provider, or speak with an interpreter*, call **1-877-957-7941**.

TTY: (800) 770-5531 (**for interpreter service - press zero until you reach a live representative*)



Register easily NOW for use when you need it. Our chatbot Sophie will help you. Text "connectedcare" to 635-483.

Powered by **MDLIVE**