



Form: Notice of Nondiscrimination and Accessibility

Effective Date:
01/04/2025

Next Review Date:
01/04/2028

NOTICE INFORMING INDIVIDUALS ABOUT NONDISCRIMINATION AND ACCESSIBILITY

Discrimination is Against the Law:

Cone Health complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, religion, disability, or sex (consistent with the scope of sex discrimination described at 45 CFR § 92.101(a)(2) – sex, including sex characteristics, including intersex traits; pregnancy or related conditions; sexual orientation; gender identity, and sex stereotypes). Cone Health does not exclude people or treat them less favorably because of race, color, national origin, age, religion, disability, or sex.

Cone Health:

- Provides people with disabilities reasonable modifications and free appropriate auxiliary aids and services to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats (large print, audio, accessible electronic formats, and other formats)
- Provides free language assistance services to people whose primary language is not English, which may include:
 - Qualified interpreters
 - Information written in other languages.
- If you need reasonable modifications, appropriate auxiliary aids and services, or language assistance services, contact Kristin Garrett, Section 1557, Civil Rights, and Section 504 Coordinator.

How to file a Grievance:

If you believe that Cone Health has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, religion, disability, or sex, you can file a grievance with:

Kristin Garrett, Section 1557, Civil Rights, and Section 504 Coordinator

1200 North Elm Street, Greensboro, NC 27401

Phone: 336-832-7090 | Fax: 336-365-7471

TTY/TDD: 711

Email: grievance@conehealth.com

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Kristin Garrett, Section 1557, Civil Rights, and Section 504 Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at

<https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

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Room 509F, HHH Building
Washington, D.C. 20201
Phone: 1-800-368-1019, 1-800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>

This notice is available at Cone Health's website: [Non-discrimination Notice | Cone Health](#)