



CONE HEALTH®
 CONNECTED CARE BENEFITS
e-VISITS
 via MyChart

Request an e-Visit via MyChart

An e-Visit via MyChart is appropriate for:

- Patients wishing to receive care from a board-certified provider by using a secure online questionnaire. Patient provides symptoms and history, the provider reviews, then sends patient a diagnosis and treatment plan via their MyChart account. (Please note: If you wish to have a face to face visit, please choose a “video visit” option instead by [clicking here.](#))
- Simple acute, non-urgent conditions and illnesses. (Ex. allergies, UTIs, rashes, cough, bites, etc.) A COVID-19 assessment is currently available - fee is being waived during the pandemic.
- Patients located in North Carolina, 18 years of age or older only
- Care provided between 8 a.m. and 8 p.m. daily

Fee: An e-Visit via MyChart is no cost for Choice and Focus Plan participants, and to SAVE Plan members after deductible is met. (Normal cost for service is \$35).

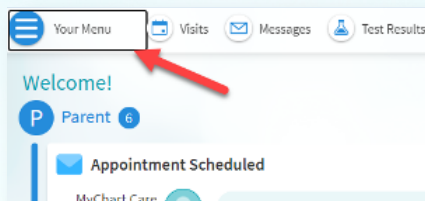
How to start an e-Visit via MyChart

Start an e-Visit via MyChart by entering mychart.conehealth.com in your browser or by [clicking here.](#)

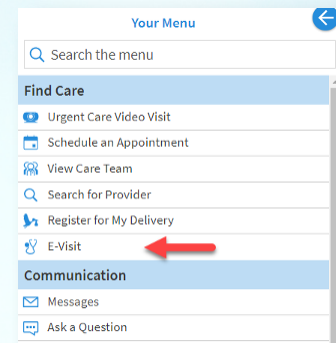
1. Sign in to your MyChart account.



2. Click on Menu in upper left-hand corner of screen



3. Scroll down to click on e-Visit



New User?

Click on “SIGN UP WITHOUT CODE”. Proceed to Request a MyChart Account.

To experience all MyChart features, please use Microsoft Edge, Google Chrome or Safari as your browser.

